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Level of city's snow removal efforts simply unacceptable, and we sympathize with frustrated residents

Statement of Alderman Khalif J. Rainey and Alderman Russell W. Stamper, II February 2, 2021

The Department of Public Works' snow removal efforts in the wake of this past weekend's snowstorm are simply unacceptable.

Neighborhood streets across the city are a mess, and we are almost 48 hours past the end of the snowfall. Our residents are - AGAIN - fending for themselves as they use their own shovels and snow blowers to dig out from the snow, doing the job that DPW apparently isn't up to doing!

We have watched our constituents trying to dig out stuck vehicles from unplowed streets so that they can go to work or go get groceries. Our offices have been bombarded with calls and complaints from tired and angry community members who are rightly dismayed by the lack of service.

Why wasn't DPW prepared for this storm? We intend to hold departments accountable for delivering services at a level necessary to help our citizens, and we will certainly be doing that in this case. We appreciate the calls and complaints from residents, and we strongly encourage those to continue, so that we can pass them along to the DPW leadership and hold the department accountable.

Also, it is disturbing to see snow removal efforts at a high level in our downtown area while the neighborhoods can barely get a single plow pass. We are frustrated and we share the concerns and frustration of the community.

If you have poor snow removal in your neighborhood, we encourage you to please call us to report it, so we can then ask DPW to step up plowing for you and your neighbors. You can reach us at 414-286-2863 (Alderman Rainey) or 414-286-3771 (Alderman Stamper).

For general updates residents are encouraged to visit <u>www.milwaukee.gov/snow</u>. This link has info on snow emergencies, parking status, how to sign up for alerts, etc.

To request a street be plowed residents can also call 414-286-CITY.